**Status Reports and Dashboards Monitoring Transaction Volumes & Performance**

**Objective**

Provide real-time visibility and periodic reporting on platform usage, health, and key operational metrics during the rollout phase.

**Monitoring Dashboard Tools Used**

* **Grafana + Prometheus**: Transaction metrics, wallet API response times
* **Kibana (ELK Stack)**: Error logs, system health alerts
* **Google Looker Studio**: Executive-level KPI visualization
* **PagerDuty**: Real-time incident alerts & on-call workflows

**Sample KPI Dashboards (Weekly Summary)**

| **Metric** | **Value** | **Threshold** | **Status** |
| --- | --- | --- | --- |
| Avg Transaction Success Rate | 99.6% | >98% | 🟢 Healthy |
| API Response Time (avg) | 1.2s | <2s | 🟢 Healthy |
| Failed KYC Verifications (weekly) | 134 | <300 | 🟢 Healthy |
| Wallet Load Errors (peak hour) | 6 | <10 | 🟢 Normal |
| Daily Active Users (DAU) | 3.1M | Target: 2.5M | 🟢 Surpassing |

**Report Cadence**

| **Report Type** | **Frequency** | **Recipients** |
| --- | --- | --- |
| Operational Status Report | Daily | IT Ops, PMO, Telco NOC |
| Executive KPI Dashboard | Weekly | C-Level, Financial & Telco Execs |
| Issue Escalation Report | Real-time | Support, Product, Engineering |

**Execution Phase Summary** now includes:

* 10 Deliverables
* All aligned to mobile money compliance, scalability, and resilience
* Incorporates rollout KPIs and training metrics